



OUTSTANDING STAFF AWARD

Jimson Crisostomo Castro
ABR Holdings Limited



On 26 June 2022, Senior Restaurant Manager Jimson encountered a distressed family during his shift. When Jimson was about to serve the guests their desserts, he realised that they appeared visibly worried. They shared that an elderly family member went to the washroom 15 minutes ago and had not returned since. They were very worried as the elderly guest had just arrived in Singapore and did not understand English. Despite having many diners at that time, Jimson readily offered his help to look for the elderly guest. After searching many areas without success, he called the restaurant to obtain the name of the elderly guest as he wanted to report the missing person at the Information Counter. While he was at the counter, he spotted the elderly guest nearby. Thankfully, she recognised Jimson and he brought her back to the restaurant to reunite with the rest of her family members. The family was extremely grateful to Jimson for showing genuine care and concern to their situation. His warm gesture left a smile on their faces. Well done, Jimson!

Nominated by:
Lai Ing Err
ABR Holdings Limited