



OUTSTANDING STAFF AWARD

Pereira Jennifer
Lagardère Travel Retail Singapore Pte Ltd



On 10 February 2022, Retail Associate Jennifer was preparing to open her store. 30 minutes before opening, she observed a passenger peeking through the glass panel of the store and he appeared to be in a hurry. Without hesitation, Jennifer approached him to render her assistance. It turned out that the passenger was looking at the Merlion plushies on display. He shared that he would like to get a set for his three-year-old granddaughter. Not wanting to disappoint the passenger, she offered to open the store earlier to facilitate the purchase. The customer was very grateful for Jennifer's kind act and thanked her for her "kindness and enthusiasm". Well done, Jennifer!

Nominated by:
Goh Qizhen
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