



## OUTSTANDING CUSTODIAL STAFF AWARD

Gobinathan A/L Subramaniam  
LS 2 Services Pte Ltd

On 13 June 2022, Duty Terminal Manager was informed of a dispute between a passenger and several members of the public at Terminal 1 Departure Row 7. The dispute was between a passenger (husband) and three other members of the public (i.e. his wife, wife's father and a lawyer representative) over the custody of the child. The husband and his two-year-old child were waiting at the document check area for their flight to Macau. Suddenly, the wife's father attempted to physically grab the child away from the passenger. This resulted in a scuffle between the passenger and his wife's father and several stanchions fell. Supervisor Gobinathan quickly stepped in to mediate the dispute without hesitation. With the child's safety in mind, he separated the mother and child from the situation. He also contacted the Airport Police Division for their attention and assistance. The Duty Terminal Manager complimented Gobinathan for his quick-thinking and prompt actions to de-escalate the situation. Well done, Gobinathan!

Nominated by:  
Lee Sun Sun Susan  
LS 2 Services Pte Ltd



## HONESTY AWARD

Since joining Changi Airport, Supervisor Gobinathan has returned 30 lost and found items to the Information Counter. Some of these misplaced items held sentimental value to their owners. Gobinathan firmly believes that the extra effort to reunite these lost items with their owners is worthwhile so that passengers or members of the public would leave with a positive impression of Changi Airport. Keep up the good work, Gobinathan!

Nominated by:  
Lee Sun Sun Susan  
LS 2 Services Pte Ltd