



OUTSTANDING TEAM AWARD



From Left to Right

• Iberahim Bin Mohamed • Tay Kian Heng • Imamhambali Bin Ibnu Hajar • Mohd Suraidi Bin Puasa
Sergent Services Pte Ltd

On 2 April 2022 at about 6:50 AM, Housekeeping Officer Kian Heng had just started his duty at Terminal 1. He noticed the accessible toilet at Level 2A was locked for more than 15 minutes. Sensing something amiss, he knocked on the door and there was no response. He quickly informed his supervisors, Iberahim and Suraidi about this. They immediately went on-site to check. The Airport Police Division (APD) was also informed of the situation. At 8:21 AM, an officer from APD eventually convinced the member of the public to open the door. They found that the MOP was wheelchair-bound, unclothed and sitting on the floor. He had soiled himself. Suraidi and Imamhambali quickly assisted him to clean up and change into a new set of clothing. His soiled clothes were then placed in a plastic bag and returned to him. Well done team Sergent for going above and beyond for someone in need!

Nominated by:
Teng Hui Lian
Changi Airport Group (Singapore) Pte Ltd

