



OUTSTANDING CUSTODIAL STAFF AWARD

Person on the left

Mohamed Noor Bin Abdullah
Smarte Carte Singapore Pte Ltd

On the night of 31 March 2022, Operations Supervisor Mohamed Noor encountered a couple looking visibly lost at Terminal 3 Departure Row 9. Noor quickly approached the passengers as he sensed that they might need some assistance. The tired-looking couple informed Noor that they needed directions to Jewel. Although Noor provided them with detailed directions, they still looked confused. Noticing their confused expression, Noor then offered to bring them to Jewel personally. While walking with the couple, Noor noticed that the female passenger was limping, hence, he offered to push her luggage for her. During the walk to Jewel, Noor also introduced some Jewel attractions that they could visit and reminded them of the way back to Terminal 3. The couple wrote in to compliment Noor for his helpfulness and friendliness. Good job, Noor!

Nominated by:
Jessica Chan
Smarte Carte Singapore Pte Ltd



HONESTY AWARD

Person on the right

Radhadevi D/O K V Dhakan
Smarte Carte Singapore Pte Ltd

On 19 March 2022, Officer Radhadevi was working as a taxi coordinator at Terminal 1 Taxi Stand A. As she was preparing to hand over her duties to the next shift, she discovered a wallet lying on the road. She tried to locate the owner but there was no one around. Despite the possibility of missing her last train home, she quickly proceeded to Information Counter to file a report. The wallet was eventually claimed back by the owner. Well done, Radhadevi!

Nominated by:
Jeffrey Tay
Smarte Carte Singapore Pte Ltd

